



JOINT COMMUNIQUÉ UNAV, ACAVE AND FETAVE

VUELING CONTINUES TO APPLY A SURCHARGE OF 3 EUROS PER TRIP TO BOOKINGS MADE BY NDC AND API CONNECTIONS

· ACAVE, FETAVE and UNAV reiterate their request to eliminate the surcharge on reservations made through API and NDC connections on the grounds that they limit competition

Given the news of the published agreement, according to which Vueling rectifies the decision announced last February to apply a fare increase in all indirect booking channels, having now decided not to apply this surcharge to the fares contracted through the web agencies, ACAVE, FETAVE and UNAV state:

- Vueling continues to apply an increase of 3 euros per trip (round trip 6 euros) in reservations made through API and NDC connections.
- This continues to have a very important impact on the reservations made by the indirect channel, since a large part of the reservations made in the sector, both online and offline, are made through these connections, which it should be remembered that in recent years have been enhanced. by airlines.
- Also, it is important to note that in recent years many travel agencies have made important technological developments with high costs to carry out these API and NDC connections, being totally incomprehensible and unjustified that now surcharges are applied to these reservations that do not involve any cost additional for the airline.
- Finally, indicate that the agencies website is not prepared for online connections of travel agencies, which are forced to make these connections through API and NDC systems.

For all these reasons, ACAVE, FETAVE and UNAV continue to require Vueling to eliminate the totally unjustified surcharge that it is applying to reservations made through API and NDC connections, as they consider that the maintenance of this Surcharge continues to imply a limitation of competition and is an infringement of current regulations.

For more information:

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